

Query Regarding Monitoring Dashboard for Ministry of Steel

1. Hosting is for how much time period and Hosting charges should be on actuals as it is very difficult to predict the hosting charges in advance?

Web hosting shall be the responsibility of the IT agency engaged through this tender and shall have to be done through any of the MeitY empanelled agencies. Amount paid on account of web hosting shall be as per actuals for which invoice issued by web hosting agency shall have to be submitted.

2. No support is required as part of the RFP. Please confirm?

One year maintenance support shall have to be provided as part of the contract. The final quote should include one year maintenance support as well and would have to be mentioned separately but as part of the comprehensive single quote. The bidder should also agree to provide any enhancement or upgradation of the solution. However, commercials for this enhancement shall be outside the scope of this tender and would be negotiated as and when required.